

STS Terms and Conditions, Privacy Policy, and Scope of Practice

Terms and Conditions

Welcome to Share the Struggle., (**“Share the Struggle”** **“we,” “us,”** or **“our”**), which operates the web site located at www.sharethestruggle.org (the **“Website”**) and mobile applications, online services, and any other products and services that we may provide now or in the future (collectively, the **“Services”**). The following Terms of Service are a legal contract between you (**“you”** and **“your”**) and Share the Struggle regarding your use of the Services. Visitors and users of the Services are referred to individually as **“User”** and collectively as **“Users”**. PLEASE READ THE FOLLOWING TERMS OF SERVICE CAREFULLY. BY REGISTERING FOR, ACCESSING, BROWSING, OR USING THE WEBSITE OR THE SERVICES, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD, AND AGREE TO BE BOUND BY THE FOLLOWING TERMS AND CONDITIONS (COLLECTIVELY, THE **“TERMS”**).

THE SERVICES ARE PROVIDED FOR INFORMATIONAL PURPOSES ONLY. THEY ARE NOT, AND ARE NOT INTENDED AS, A SUBSTITUTE FOR QUALIFIED MEDICAL, HEALTHCARE OR OTHER PROFESSIONAL ADVICE, GUIDANCE, COUNSELING OR TREATMENT. DO NOT USE OUR SERVICES AS A SUBSTITUTE FOR MEDICAL OR MENTAL HEALTH CARE PROFESSIONALS. PLEASE DO NOT SHARE ANY PRIVATE MEDICAL HIPPA DATA WITH YOUR COACH. COACHING IS THE PROCESS OF RECEIVING WISE COUNSEL FOR A FRAMEWORK TO MOVE FORWARDS TOWARDS HEALING RATHER THAN A PROCESS OF UNPACKING AND REMAINING FOCUSED ON PAST TRAUMATIC EVENTS. THOUGH ELEMENTS OF PAST ISSUES OF THE CLIENT WILL INEVITABLY ARISE, OUR COACHING PROCESS IS AN EFFORT TO MOVE FORWARD WITH SAFE AND ACTIONABLE STEPS IF YOU EXPERIENCE AN EMERGENCY (MEDICAL OR OTHERWISE) PLEASE CALL 911 AND SEEK THE IMMEDIATE ATTENTION OF A MEDICAL OR HEALTH CARE PROFESSIONAL.

1. Accounts

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THE SERVICES ARE NOT AVAILABLE TO (A) ANY PERSON UNDER THE AGE OF 18 OR (B) ANY USERS PREVIOUSLY SUSPENDED OR REMOVED FROM THE SERVICES BY SHARE THE STRUGGLE.

1.1 By clicking the “I Agree” button or by otherwise using or registering an account for the Services, you represent that you are at least 18 years of age and agree to be legally bound by the Terms. You also represent that you have not been previously suspended or removed from the Services by Share the Struggle and agree to respect and be legally bound by our community guidelines (“**Guidelines**”).

1.2 Account. In order to use the Services, you must register for an account. When setting up and maintaining your account, you must provide and maintain accurate and complete information, including a valid email address. You are solely responsible for maintaining the confidentiality of your account and password, and you are responsible for all activities that occur under your account or password. This account is for your own personal use. You may not allow others (including your spouse or partner) to use your account or use someone else’s account without their permission. We may limit the number of devices on which you may use the Services or ask for two-step verification of new devices.

2. Privacy Policy

Your privacy is important and a priority for us. Please read our [Privacy Policy](#), carefully for information relating to Share the Struggle’s collection, use, and disclosure of your personal information. Among other things, our Privacy Policy explains how we treat your personal information and protect your privacy when you use our Services, and explains the procedures by which Users may view, update, correct, or delete their account and personal information.

3. Modification of the Terms

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Upon opening an account, you accept the Terms in the form posted on our website. Share the Struggle reserves the right, at our discretion, to change, modify, add, or remove portions of the Terms at any time. Please check the Terms periodically for changes that are made after you open your account. Your continued use of the Services after the posting of changes constitutes your binding acceptance of such changes. For any material changes to the Terms, Share the Struggle will make reasonable effort to provide notice to you of such amended Terms, such as by an email notification to the address associated with your account or by posting a notice on the Services, and such amended terms will be effective against you on the earlier of (i) your actual notice of such changes and (ii) thirty days after Share the Struggle makes reasonable attempt to provide you such notice. However, changes addressing new functions for a service or changes made to manage Share the Struggle's liability or otherwise required by law will be effective immediately. If you do not agree to the modified Terms, you must discontinue your use of the Services. Disputes arising under these Terms will be resolved in accordance with the version of the Terms in place at the time the dispute arose.

4. Payments

4.1 Pricing. The prices of the products and services provided by Share the Struggle are determined based on Share the Struggle's list prices, promotion policies, and services or sales taxes where applicable. In some instances, the price of products and services offered directly by us may not be the same as the price offered on affiliate websites and those of business allies with specific agreements to implement sales and promotions.

4.2 Payments. You agree to pay the fees for the products and services that you purchase, and you authorize us to charge your debit or credit card or process other means of payment for those fees, including a payment authorization hold or a test-charge of \$1 ("**Test Payment**"), to be charged at the time of your order placement, to confirm that you are using a valid payment method. Such Test Payment will be refunded to you once we confirm, at our sole discretion, that you are using a valid payment method. Payment is due in advance unless we advise you differently. Share

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the Struggle works with third party payment processing partners to offer you the most convenient payment methods in your country and to keep your payment information secure. Check out our Privacy Policy for more details.

4.3 Refunds and Credits. If a product or service that you purchased is not what you were expecting, you can request, within 30 days of your purchase of the service, that Share the Struggle credit/refund your account. You must communicate your request by sending an email to team@sharethestruggle.org. Such request will only become effective when confirmed by us via email and will not take effect until the 1st of the following month. In no case will you be reimbursed for services that have already been rendered. In case you want to reactivate a cancelled service at a later date, you may be required to pay a reactivation fee. If you purchased a service, but do not show up to the actual scheduled appointment with our team member (“No-Show”) we reserve the right to deny you a refund and charge you in full for the purchased service. Any refund for a No-Show is at our sole discretion.

4.4 Recurring Subscriptions. If you select a product or service with an auto renewal feature (“Recurring Subscription”), you authorize Share the Struggle to maintain your account information and charge your credit card or other payment method provided the subscription fees for that Renewal Subscription automatically upon each renewal of the Service you choose with no further action required by you. A Recurring Subscription will automatically renew at the end of each subscription period, unless you cancel that subscription by sending a cancellation request to team@sharethestruggle.org. In the event that Share the Struggle is unable to charge your credit card or other payment method as authorized by you when you enrolled in a Recurring Subscription, Share the Struggle, may, in its sole discretion, bill you for your Service and suspend your access to the Service until payment is received. Share the Struggle may change the price for Recurring Subscriptions from time to time and will communicate any price changes to you in advance and, if applicable, how to accept those changes. Price changes for Recurring Subscriptions will take effect at the start of the next subscription period following the date of the price change. As permitted by local law, you accept the new price by continuing to use your Recurring Subscription after the price change takes effect. If you do not agree with the price changes, you have the right to reject the

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change by canceling your Recurring Subscription before the price change goes into effect. Payments for a Recurring Subscription are nonrefundable and there are no refunds or credits for partially used periods. You may cancel a Recurring Subscription at any time, but if you cancel your subscription before the end of the current subscription period, we will not refund any subscription fees already paid to us. Following any cancellation, however, you will continue to have access to the Service through the end of your current subscription period.

5. License and Use Limitations.

We grant you a limited, non-exclusive, non-transferable license to access the Services and view the associated content for which you have paid all required fees, solely for your personal, non-commercial purposes through the Services, in accordance with these Terms and any conditions or restrictions associated with a particular feature of our Services. All other uses are expressly prohibited. This license does not include the right to reproduce, redistribute, transmit, assign, sell, broadcast, rent, share, lend, modify, adapt, edit, create derivative works of, sublicense, or otherwise transfer or use any materials that we provided to you. You may not use the Services to provide services for others. You may not access or use the Services or create an account for unlawful purposes. Your use of the Services and behavior on our platform must comply with applicable local or national laws or regulations of your country. You are solely responsible for the knowledge of and compliance with such laws and regulations that are applicable to you. You may not access our Services if you are from a territory where U.S. businesses are prohibited from engaging in business (such as Cuba, Iran, North Korea, Sudan, or Syria) or if you have been designated a Specially Designated National, Denied Person, or Denied Entity by the U.S. government. Share the Struggle hereby reserves all rights not expressly granted in this Agreement.

6. Your Content

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Our Service may provide you with the ability to post content, such as reviews, discussions, and ratings (“**User Content**”). The content you post remains yours, but by posting content, you allow Share the Struggle to reuse and share it but you do not lose any ownership rights you may have over your content. When you post comments, questions, reviews, and when you submit to us ideas and suggestions for new features or improvements, you authorize Share the Struggle to use and share this content with anyone, distribute it and promote it on any platform and in any media, and to make modifications or edits to it as we see fit. By submitting or posting content on or through the platforms, you grant us a worldwide, non-exclusive, royalty-free license (with the right to sublicense) to use, copy, reproduce, process, adapt, modify, publish, transmit, display, and distribute your content in any and all media or distribution methods (existing now or later developed). This includes making your content available to other companies, organizations, or individuals who partner with Share the Struggle for the syndication, broadcast, distribution, or publication of content on other media. You represent and warrant that you have all the rights, power, and authority necessary to authorize us to use any content that you submit. You also agree to all such uses of your content with no compensation paid to you. Any feedback, comments, or suggestions you may provide regarding Share the Struggle or the Services is entirely voluntary, and we will be free to use such feedback, comments, or suggestions as we see fit and without any obligation to you.

7. Term and Termination

7.1 Term. These Terms shall remain in force while you use the Services unless and until your account is terminated as provided in these Terms, in which case you no longer have the right to use the Services.

7.2 Termination by Share the Struggle. Share the Struggle, in its sole discretion, for any or no reason, and without penalty, may suspend or terminate any account (or any part thereof) you may have with Share the Struggle or your use of the Services and remove and discard all or any part of your account. Share the Struggle may also in its sole discretion and at any time discontinue providing access to the Services, or any part

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thereof, with or without notice. Upon such termination, you will be entitled to a refund of any unused fees for future Services not yet rendered. Any suspected fraudulent, abusive or illegal activity may be referred to appropriate law enforcement authorities. If we ban your account or disable your access to the Services due to your violation of these Terms, you will not be eligible to receive any credit or refund.

7.3 Termination by You. You may terminate these Terms at any time (prospectively only) by deleting your login account with the Services and discontinuing use of any and all parts of the Services. Termination of these Terms will not entitle you to a refund, subject to Section 4.3 above.

8. Representations and Warranties.

You warrant, represent and agree that you will not provide any User Content or otherwise use the Services in a manner that (i) infringes, violates or misappropriates another's intellectual property rights, rights of publicity or privacy, or other rights; (ii) violates any international, federal, state or local law, statute, ordinance or regulation or which would render Share the Struggle in violation of any applicable laws or regulations, including without limitation, Applicable Privacy Laws (collectively, "Applicable Law"); (iii) is harmful, fraudulent, threatening, abusive, harassing, tortuous, defamatory, vulgar, obscene, libelous, or otherwise objectionable; or (iv) jeopardizes the security of your account or the Services in any way, such as allowing someone else access to your account or password or submitting User Content that contains viruses.

8.1 No Warranties. THE SERVICES, INCLUDING WEBSITE, AND ALL CONTENT OR APPLICATIONS ARE PROVIDED "AS IS." TO THE FULLEST EXTENT PERMISSIBLE PURSUANT TO APPLICABLE LAW, SHARE THE STRUGGLE HEREBY DISCLAIMS ANY AND ALL WARRANTIES AND CONDITIONS OF ANY KIND, WHETHER STATUTORY, EXPRESS OR IMPLIED. SHARE THE STRUGGLE DOES NOT WARRANT THAT THE WEBSITE OR SERVICES OR ANY DATA, CONTENT, OR ANY INFORMATION OFFERED ON OR THROUGH THE WEBSITE OR SERVICES WILL BE UNINTERRUPTED, OR FREE OF ERRORS. SOME STATES OR OTHER

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JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE AND JURISDICTION TO JURISDICTION.

8.2 No Medical Or Emergency Services. IN CASE YOU EXPERIENCE ANY KIND OF AN EMERGENCY (WHETHER MENTAL, PHYSICAL OR OTHERWISE) PLEASE DIAL 911 AND REACH OUT TO YOUR MEDICAL OR HEALTH CARE PROFESSIONAL IMMEDIATELY. SHARE THE STRUGGLE DOES NOT PROVIDE ANY KIND OF MEDICAL OR EMERGENCY SERVICES.

8.3 No Psychological or Professional Advice. IN CASE YOU ARE SEEKING PROFESSIONAL PSYCHOLOGICAL COUNSELING, PLEASE REACH OUT TO A PSYCHOTHERAPIST, PSYCHOLOGIST OR OTHER PROFESSIONAL SERVICE PROVIDERS. PLEASE NOTE THAT SHARE THE STRUGGLE DOES NOT PROVIDE PSYCHOLOGICAL, MEDICAL OR MENTAL HEALTH ADVICE, OR ANY OTHER PROFESSIONAL COUNSELING SERVICES IN ANY WAY OR FORM. PLEASE NOTE THAT EVEN IF CERTAIN OF OUR TEAM MEMBERS ARE CERTIFIED PROFESSIONALS THEY ARE NOT PROVIDING SERVICES IN SUCH A CAPACITY THROUGH SHARE THE STRUGGLE AND WILL NOT PROVIDE ANY PSYCHOLOGICAL ASSISTANCE, MEDICAL OR MENTAL HEALTH ADVICE, OR ANY OTHER TYPE OF THERAPY OR COUNSELING TO YOU VIA OUR SERVICES. OUR TEAM MEMBERS, EMPLOYEES AND CONSULTANTS ARE NOT AUTHORIZED BY SHARE THE STRUGGLE TO PROVIDE YOU WITH ANY TYPE OF PSYCHOLOGICAL ASSISTANCE, MEDICAL OR MENTAL HEALTH ADVICE, OR ANY OTHER TYPE OF THERAPY OR COUNSELING AND SHARE THE STRUGGLE IS NOT RESPONSIBLE IN ANY WAY OR FORM IF SUCH UNAUTHORIZED SERVICES ARE PROVIDED TO YOU BY ANY OF OUR TEAM MEMBERS, EMPLOYEES OR CONSULTANTS. OUR SERVICES ARE PROVIDED FOR INFORMATIONAL PURPOSES ONLY. OUR SERVICES ARE NOT, AND ARE NOT INTENDED AS, A SUBSTITUTE FOR QUALIFIED MEDICAL, HEALTHCARE OR OTHER PROFESSIONAL ADVICE, GUIDANCE, COUNSELING OR TREATMENT. NOTHING IN OUR SERVICES SHOULD BE CONSIDERED AS CONSTITUTING THE FORMATION OF A

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COUNSELING RELATIONSHIP BETWEEN YOU AND ANY OF OUR TEAM MEMBERS, EMPLOYEES, CONSULTANTS OR SHARE THE STRUGGLE ITSELF. DO NOT USE OUR SERVICES AS A SUBSTITUTE FOR MEDICAL OR MENTAL HEALTH CARE PROFESSIONALS.

9. Limitation of Liability and Damages.

YOU AGREE TO USE OUR SERVICES AT YOUR OWN RISK AND FOR INFORMATIONAL PURPOSES ONLY. YOU AGREE THAT YOU WILL HAVE NO RECOURSE TO SEEK DAMAGES AGAINST SHARE THE STRUGGLE EVEN IF YOU SUFFER LOSS OR DAMAGE WHEN IMPLEMENTING KNOWLEDGE OR SKILLS THAT YOU LEARNED BY USING OUR SERVICES. TO THE EXTENT PERMITTED BY LAW, WE HEREBY DISCLAIM ALL LIABILITY, ON BEHALF OF US OR OUR LICENSORS OR SUPPLIERS, FOR ANY INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES (INCLUDING LOSS OF PROFITS, WHETHER ARISING IN CONTRACT, WARRANTY, TORT, OR OTHERWISE, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. OUR LIABILITY TO YOU HEREUNDER IS LIMITED TO THE GREATER OF ONE HUNDRED DOLLARS (\$100) AND THE AMOUNT YOU HAVE PAID US IN THE TWELVE (12) MONTHS BEFORE THE EVENT GIVING RISE TO YOUR CLAIMS FOR THE APPLICABLE SERVICES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, SO SOME OF THE ABOVE MAY NOT APPLY TO YOU. YOU ACKNOWLEDGE THAT SHARE THE STRUGGLE HAS OFFERED AND PRICED THE SERVICES IN RELIANCE UPON THE DISCLAIMERS AND THE LIMITATIONS OF LIABILITY SET FORTH HEREIN, THAT THE DISCLAIMERS AND THE LIMITATIONS OF LIABILITY SET FORTH HEREIN REFLECT A REASONABLE AND FAIR ALLOCATION OF RISK BETWEEN YOU AND SHARE THE STRUGGLE, AND THAT THE DISCLAIMERS AND THE LIMITATIONS OF LIABILITY SET FORTH HEREIN FORM AN ESSENTIAL BASIS OF THE BARGAIN BETWEEN YOU AND SHARE THE STRUGGLE.

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10. Miscellaneous

10.1 Notice. Share the Struggle may provide you with notices, including those regarding changes to the Terms, by email, postings on the Services, or other reasonable means. Notice will be deemed given twenty-four hours after email is sent, unless Share the Struggle is notified that the email address is invalid. Any notices directed to Share the Struggle shall be sent via e-mail to team@sharethestruggle.org

10.2 Waiver. The failure of Share the Struggle to exercise or enforce any right or provision of the Terms will not constitute a waiver of such right or provision. Any waiver of any provision of the Terms will be effective only if in writing and signed by Share the Struggle.

10.3 Governing Law. The Terms will be governed by and construed in accordance with the laws of the State of Delaware, without giving effect to any principles of conflicts of law that would cause the application of the laws of any other jurisdiction.

10.4 Venue. In the event that a dispute between you and Share the Struggle cannot be resolved amicably by contacting our support team at team@sharethestruggle.org, you agree that any claims relating to such a dispute will be filed only in the state or federal courts in and for State of Delaware, and each of you and Share the Struggle hereby consent and submit to the personal and exclusive jurisdiction of such courts for the purpose of litigating any such action. Notwithstanding this, Share the Struggle shall still be allowed to apply for injunctive or other equitable relief to protect or enforce its intellectual property rights in any court of competent jurisdiction.

10.5 Severability. If any provision of the Terms is held to be unlawful, void, or for any reason unenforceable, then that provision will be limited or eliminated from the Terms to the minimum extent necessary and will not affect the validity and enforceability of any remaining provisions.

10.6 Assignment. The Terms and any rights and licenses granted hereunder, may not be transferred or assigned by you without Share the Struggle's prior written consent, but

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may be assigned by Share the Struggle without consent or any restriction. Any assignment attempted to be made in violation of the Terms shall be null and void.

10.7 Survival. Upon termination of the Terms, any provision which, by its nature or express terms should survive, will survive such termination or expiration.

10.8 Headings. The heading references herein are for convenience purposes only, do not constitute a part of the Terms, and will not be deemed to limit or affect any of the provisions hereof.

10.9 Entire Agreement. The Terms constitute the entire agreement between you and Share the Struggle relating to the subject matter herein and will not be modified except in writing, signed by both parties, or by a change to the Terms made by Share the Struggle as set forth in Section 3 above.

10.10 Contacting Us. If you have any questions, concerns or feedback, please reach out to team@sharethestruggle.org

Last Updated: February 23, 2022

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Privacy Policy

EFFECTIVE DATE: February 23, 2022 Share the Struggle Health Technologies, Inc. ("**Share the Struggle**", "**we**", "**us**" or "**our**") values your privacy and takes it seriously. In this Privacy Policy ("**Policy**"), we describe how we collect, use, and disclose information that we obtain about visitors to our website at sharethestruggle.org (the "**Website**") and users of the services available through our Website, mobile application, or any other digital platform that we operate and offer our services through (collectively, the "**Services**"), and how we use and disclose that information. By visiting the Website, or using any of our Services (including through third-party applications), you agree that your personal information will be handled as described in this Policy. Your use of our Website or Services, and any dispute over privacy, is subject to this Policy and the Terms of Use, including its applicable limitations on damages and provisions for the resolution of disputes. For the purposes of this Policy, personal information is information that identifies, relates to, or can be used to identify you, as well as information that is protected as personal information under applicable laws. This Policy does not apply to any other website that you visit before our Website or any third-party sites that may be accessible through our Services. Please read this Policy carefully so that you understand your rights in relation to personal data, and how we will process that personal data. If you do not want us to share personal data or feel uncomfortable with the ways we use information in order to deliver our Services, please do not use our Website or the Services. **The Information We Collect About You** We collect information about you directly from you and from third parties, as well as automatically through your use of our Website or Services. **Information We Collect Directly From You.** You may browse certain areas of the Website without registering with us or providing us personal information. If you register for our Services as a customer, then you must provide your name, email, phone number and contact details. In addition, if you use our Services to make a purchase, you may be asked to provide payment, billing information from you, including credit card information and billing addresses. Credit cards are processed by our third-party credit card processor which complies with the Payment Card Industry Data Security Standard PCI-DSS. Billing and information may be shared with third-party vendors that we retain to ship any products you order from us. In addition, if you are providing personal information for third parties such as your spouse or partner in connection with using our Services, you are responsible for ensuring that you have all required permissions and consents to provide such personal information to us for use in connection with the Services and that our use of such personal information to provide the Services does not violate any applicable law, rule, regulation or order. **Information We Collect Automatically.** We may automatically collect the following information about your use of our Website or Services through

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cookies and other technologies: your domain name; your browser type and operating system; web pages you view; links you click; your IP address; the length of time you visit our Website or use our Services; and the referring URL, or the webpage that led you to our Website. We may combine this information with other information that we have collected about you, including, where applicable, your user name, name, and other personal information. Please see the section “Our Use of Cookies and Other Tracking Mechanisms” below for more information.

How We Use Your Information We use your information, including personal information, for the following purposes:

Provide Our Services We use your information to communicate with you about your use of our Website and Services, to provide our Websites and Services, to respond to your inquiries, and for other customer service purposes.

Provide Personalized Services We use your information to tailor the content and information that we may send or display to you, to offer location customization and personalized help and instructions, and to otherwise personalize your experiences while using the Website and Services.

Improve and Develop Our Services We use your information to ensure our Website and Services are working as intended, to better understand how users access and use our Website and Services, both on an aggregated and individualized basis, to make improvements to our services, to develop new Services, and for other research and analytical purposes.

Offer Promotions We may use your information for marketing and promotional purposes. For example, we may use your information, such as your email address, to send you news and newsletters, special offers, and promotions, or to otherwise contact you about products or information we think may interest you. We also may use the information that we learn about you to assist us in advertising our Services on third-party websites.

Comply With Legal Obligations, Prevent Fraud, and Protect Rights or Property We use your information as necessary to comply with our legal obligations, respond to law enforcement inquiries, comply with legal process (e.g., warrant, subpoena, civil discovery or investigative demand), to enforce or defend legal claims, prevent fraud and protect the security of our systems, prevent injury or damage, and protect our rights or property or the rights or property of others. As we are not providing medical or mental health related services, none of the information that you share with us is privileged. Additionally, if we believe that there is a potential threat to the safety of any person they may provide this information to law enforcement agencies in accordance with applicable law.

How We Share Your Information We may share your information, including personal information, as follows:

Consent. Where you have provided consent, we share your information, including personal information, as described at the time of consent, such as when you authorize a third-party application or website to access your Share the Struggle account or when you participate in promotional activities conducted by Share the Struggle partners or third parties. For example, we request your consent to send you email communications about products and Services available through our Website. You can withdraw your consent at any item

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by contacting us at team@sharethestruggle.org. **Affiliates.** We may disclose the information we collect from you to our affiliates or subsidiaries solely for the purpose of providing Services to you; however, if we do so, their use and disclosure of your personally identifiable information will be maintained by such affiliates and subsidiaries in accordance with this Policy. **Service Providers.** We may disclose the information we collect from you to third-party vendors, service providers, contractors or agents who perform functions on our behalf. **Business Transfers.** If we are acquired by or merged with another company, if substantially all of our assets are transferred to another entity in connection with a transaction or as part of a bankruptcy proceeding, or are in negotiations for any of these types of transactions, we may transfer the information we have collected from you to the other company or entity. **In Response to Legal Process.** We also may disclose the information we collect from you in order to comply with the law, a judicial proceeding, court order, or other legal process, such as in response to a subpoena. **To Protect Us and Others.** We also may disclose the information we collect from you where we believe it is necessary to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the safety of any person, violations of our Terms of Use or this Policy, or as evidence in litigation in which we are involved. **Aggregate and De-Identified Information.** We may share aggregate, anonymized or de-identified information about users and their use of the Services with third parties and publicly for marketing, advertising, research or similar purposes. Please note that except as noted above, we will not sell or share your personal information with any third party for their direct marketing purposes without your consent. **Our Use of Cookies and Other Tracking Mechanisms** We and our service providers use cookies and other tracking mechanisms to track information about your use of our Website and Services. We may combine this information with other personal information we collect from you (and our third-party service providers may do so on our behalf). Currently, our systems do not recognize browser “do-not-track” requests. You may, however, disable certain tracking as discussed in this section (e.g., by disabling cookies), but such disabling will impair use of the Website and Services. **Cookies.** Cookies are alphanumeric identifiers that we transfer to your computer’s hard drive through your web browser for record-keeping purposes. Some cookies allow us to make it easier for you to navigate our Website and Services, while others are used to enable a faster log-in process or to allow us to track your activities at our Website and Services. There are two types of cookies: session and persistent cookies. **Session Cookies.** Session cookies exist only during an online session. They disappear from your computer when you close your browser or turn off your computer. We use session cookies to allow our systems to uniquely identify you during a session or while you are logged into the Website. This allows us to process your online transactions and requests and verify your identity, after you have logged in, as you move through our Website. **Disabling Cookies.** Most web browsers

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automatically accept cookies, but if you prefer, you can edit your browser options to block them in the future. The Help portion of the toolbar on most browsers will tell you how to prevent your computer from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable cookies altogether. Visitors to our Website who disable cookies will not be able to browse certain areas of the Website or use the Services. **Third Party Analytics.** We use automated devices and applications, such as Google Analytics, to evaluate usage of our Website and our Services. We also may use other analytic means to evaluate our Services. We use these tools to help us improve our Services, performance and user experiences. These entities may use cookies and other tracking technologies to perform their services. We do not share your personal information with these third parties. **Third-Party Links.** Our Website and Services may contain links to third-party websites. Any access to and use of such linked websites is not governed by this Policy, but instead is governed by the privacy policies of those third-party websites. We are not responsible for the information practices of such third-party websites. **Security of My Personal Information** We have implemented commercially reasonable precautions to protect the information we collect from loss, misuse and unauthorized access, disclosure, alteration, and destruction. Please be aware that despite our efforts, no data security measures can guarantee 100% security. You should take steps to protect against unauthorized access to your password, phone, and computer by, among other things, signing off after using a shared computer, choosing a robust password that nobody else knows or can easily guess, and keeping your log-in and password private. We are not responsible for any lost, stolen, or compromised passwords or for any activity on your account via unauthorized password activity. **Do You Sell My Personal Information?** We do not sell your personal information for monetary or other valuable consideration, as such terms are defined under California and Nevada law. However, if you have any questions regarding your opt-out rights, you may contact us at team@sharethestruggle.org **What Rights Do I Have Regarding My Personal Information?** You may request access to, a copy of, and the modification or deletion of personal information that you have submitted to us by contacting us at team@sharethestruggle.org. We will use reasonable efforts to accommodate such requests to the extent required by law, provided that we may be required to retain personal information to comply with legal obligations, accounting requirements, or for other business purposes. We may request additional information to verify the identity of the requesting party before responding to a request. Please note that copies of information that you have updated, modified or deleted may remain viewable in cached and archived pages of the Website for a period of time. **What Choices Do I Have Regarding Use of My Personal Information for Marketing?** We may send periodic promotional or informational emails to you. You may opt-out of such communications by following the opt-out instructions contained in the email. Please note that it may take up to 10 business days for us to process opt-out requests. If you opt-out

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of receiving emails about recommendations or other information we think may interest you, we may still send you emails about your account or any Services you have requested or received from us. **Location of Information** Our Website and Services are offered from the United States and Israel, and are solely for use within the United States at this time. We store any information we collect in the United States. If you access the Services or Website from outside the United States, you agree to the transfer of your information to the United States, which may have less protections for your personal information than your jurisdiction of residence. **Children and Minors** Our Website and Services are designed for people over the age of 18. Our Website and Services are not designed for children and minors under the age of 18. You may not provide or share with us information about a child or minor under 18 when you use our Services. If we discover that a child or minor under 18 has provided us with personal information or that you provided us such information about a child or minor under 18, we will delete such information from our systems. **Contact Us** If you have questions about the privacy aspects of our Website or Services or would like to make a complaint, please contact us at team@sharethestruggle.org. **Changes to This Policy** This Policy is current as of the Effective Date set forth above. We may change this Policy from time to time, so please be sure to check back periodically. We will post any changes to this Policy on the Website. If we make any changes to this Policy that materially affect our practices with regard to the personal information we have previously collected from you, we will endeavor to provide you with notice in advance of such change by highlighting the change on our Website or, if you have an account with us, providing notice to the email address in your account (for this reason you should make sure to update your account information promptly if it changes). **California Privacy Notice** We are not yet subject to the California Consumer Privacy Act ("CCPA") and will amend this Policy once we are. In the meantime, please see the section entitled "What Rights Do I Have Regarding My Personal Information" for further information on what you may request regarding the personal information we have collected. In addition, under California Civil Code § 1798.83, California residents who have provided personal information to Share the Struggle may obtain information regarding Share the Struggle's disclosures, if any, of personal information to third parties for third-party direct marketing purposes. Requests must be submitted to the following address: team@sharethestruggle.org. Within 30 days of receiving such a request, we will provide a California Privacy Disclosure, which will include a list of certain categories of personal information disclosed during the preceding calendar year to third parties for their direct marketing purposes, along with the names and addresses of those third parties. This request may be made no more than once per calendar year.

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Share the Struggle Coaching Scope of Practice

Share the Struggle coaches engage individuals, couples, and groups in evidence-based, client-centered processes that facilitate and empower clients to develop and achieve self-determined, mental, emotional, and spiritual goals. Coaches assist clients to use their own insight, personal strengths, and resources to set goals, commit to action steps, and establish accountability in building an envisioned healthy lifestyle. In this way, coaches empower clients through prayer, encouragement, exploration, community, the mobilization of internal strengths, faith in God, the identification and utilization of external resources, and through the support and development of self-management strategies for executing sustainable, healthy lifestyle changes. Our coaches will use the proven roadmaps of the Share the Struggle curriculum, CTFAR and LESS models, and Biblical and widely accepted, evidence based processes to further the growth and development of the client.

The coach's role is one of accountability partner, not director, in navigating behavioral change and exploring opportunities for growth and development. As facilitators of the behavior change process, coaches support clients to achieve self-directed goals and behavioral changes consistent with the client's vision for health and wellbeing, informed by any treatment plans prescribed by the client's professional healthcare team. When appropriate, coaches may refer to spiritual direction in line with the statement of faith. Additionally, when working under the license of a qualified medical or allied health professional (e.g., physician, psychologist, physical therapist), coaches may support the implementation of those professionals' treatment plans if they fall under the statement of faith of share the struggle. On their own, however, coaches themselves do not diagnose, interpret medical data, prescribe or de-prescribe, recommend medication, or provide psychological therapeutic interventions* or treatment.

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Share the Struggle coaches who hold additional, active, national or state-recognized credentials may provide expert support and guidance within their professional scope for that credential; however, disclosure of the professional role and potential conflicts of interest must be discussed with the client and documented from the onset of a professional relationship. Coaches should only function in dual roles with conscious intention and by clearly outlining both professional capacities, through discussion and documentation, as well as defining the boundaries of each. Further, health and wellness coaches must be well-versed in the professional capacity of each role, including the limits of knowledge and skills respective to each role, understand and demonstrate how to work within the limits of each professional role, and comply with all guiding ethical principles to ensure client interests and needs are at the forefront of the coach-client partnership.